

## **Registry Operator's Operational Standards, Policies, Procedures and Practices**

### **I. Your Application Evaluation**

Prior to registering a .pharmacy domain name, you must complete an online application form found at [www.dotpharmacy.net](http://www.dotpharmacy.net), or other Registry Operator site, and undergo a review of its current operations and proposed use of the .pharmacy domain name. You must have a live and operational website or test website at the time of application review and make such content available to NABP or its representative for review.

After you submit the online application and supporting documentation to the Registry Operator, pay the applicable fees to Registry Operator and accept Registry Operator's terms and conditions, including the .pharmacy program refund policy, Registry Operator will review the website, application and supplemental documentation to verify compliance with .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy. Registry Operator reserves the right to deny an Applicant's request for a .pharmacy domain if compliance with such standards and policy is not found.

After Registry Operator determines that your licenses, documentation, and website are compliant and approves the registration of a .pharmacy domain name, Registry Operator will provide you with a token to register the .pharmacy domain name through us.

Before we can proceed with the registration of your .pharmacy TLD domain name, you must:

Enter into an electronic or paper registration agreement that has been pre-approved by Registry Operator (Registration Agreement) with us, in accordance with the ICANN 2013 RAA and our agreement with the Registry Operator.

You confirm and agree that you will provide the necessary information that Registry Operator requires to adequately assure that you comply with the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy.

You understand and agree that if you do not comply with the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy, your selected domain name is subject to suspension and/or cancellation if you are determined to be non-compliant with any term or condition of the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy, as may be amended from time to time, and no refund will be issued to you.

### **II. Dispute Resolution Services**

You acknowledge, having read and understood, and agree to be bound by the terms and conditions of the following documents, as they may be amended from time to time, which are hereby incorporated and made an integral part of your agreement with us:

- (i) The Uniform Domain Name Dispute Resolution Policy, available at <http://www.icann.org/en/help/dndr/udrp/policy>;

(ii) The Uniform Rapid Suspension Procedure and Rules, available at <http://newgtlds.icann.org/en/announcements-and-media/announcement-05mar13-en>; and

(iii) The Transfer Dispute Resolution Policy, available at <http://www.icann.org/en/help/dndr/tdrp>.

In no event is Registry Operator responsible for your use of or compliance with the requirements, results, or decisions of the Dispute Resolution Services.

Registry Operator is not responsible for your use of or compliance with any of the following Dispute Resolution Services:

- 1) UDRP;
- 2) Uniform Rapid Suspension Procedure and Rules;
- 3) Transfer Dispute Resolution Policy (TDRP); or
- 4) Any successor or future dispute resolution service approved by ICANN.

The TDRP sets forth the terms under which a dispute relating to Inter-Registrar domain name transfers are handled.

### **III. Domain Name**

You will complete the .pharmacy application form, attaching all required documentation and will remit to Registry Operator the applicable Application Fee directly to Registry Operator. Registry Operator will determine if you are compliant with the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy.

If the Registry Operator determines that you are compliant with the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy, Registry Operator will provide you with a registration token. You will present the token to us, to register the domain name for one (1) year.

### **IV. Domain Name Renewal**

Below is a chart indicating the timetable for the annual renewal of .pharmacy domain(s) each successive year during which the domain(s) is active.

<b><u>Time frame</u></b>	<b><u>Re-Application Status</u></b>	<b><u>Effect</u></b>
120 days prior to the Anniversary Date*	You must timely complete the annual .pharmacy TLD Program reapplication form, found at <a href="http://www.safe.pharmacy/apply">www.safe.pharmacy/apply</a> or	Any time prior to the Anniversary Date, we may renew the .pharmacy domain(s) for a one (1) year term and collect the applicable registration fee.

	successor site(s) and timely pay a reapplication fee to the Registry Operator. If the reapplication and payment are not timely received, you may risk Suspension and/or Deletion of the .pharmacy domain(s).	
90-30 days prior to the Anniversary Date	You have not reapplied for the .pharmacy TLD Program.	The Registry Operator may advise you that the .pharmacy re-application must be processed and approved prior to the Anniversary Date to avoid the Suspension* and/or Deletion* of the .pharmacy domain(s). The Registry Operator may further advise that you submit the reapplication five (5) or fewer days before the Anniversary Date may result in domain Suspension, which decision is at the sole discretion of the Registry Operator.
5 days to 1 day prior to the Anniversary Date	You have not reapplied for the .pharmacy TLD Program or the Registry Operator receives re-application	If the reapplication is received between five (5) days and one (1) day prior to the Anniversary Date, the Registry Operator may, in its sole discretion, after the Anniversary Date has passed, suspend the domain(s) pending the Registry Operator's review and approval of your reapplication. If the Registry Operator suspends the domain(s), it will notify you and us that the .pharmacy domain(s) is suspended pending the Registry Operator's review and approval of your application.
Anniversary Date	You have not reapplied for the .pharmacy TLD program or the Registry Operator receives re-application.	The Registry Operator will suspend the domain(s) pending its applicable receipt and approval of your re-application. The Registry Operator will send a notice of the suspension and impending Deletion to you and us.
Redemption Grace Period (RGP)*	You have not reapplied for the .pharmacy TLD program within the Redemption Grace Period.	The domain(s) will be deleted by the Registry Operator and placed into the general pool of .pharmacy domains. If the .pharmacy domain(s) had been renewed, no registration fee collected by us will be refunded.

*\*Definitions:*

*Anniversary Date: the date on which the domain name was registered in a previous year*

*Deletion: the .pharmacy domain name is officially deleted from the root zone.*

*Redemption Grace Period: the 30-day period after the Anniversary Date*

*Suspension: the .pharmacy domain name remains in the root zone, but does not resolve to the corresponding website*

The Registry Operator reserves the right, in its sole discretion, to immediately suspend your .pharmacy domain or its approval of your .pharmacy domain application if the Registry Operator obtains information indicating that you are violating, or within the previous twelve (12) months violated without disclosing to the Registry Operator, any criminal, fraud, pharmaceutical, pharmacy-related, patient safety-related, or Internet-related law or regulation or ICANN requirement, is engaging in abusive activities in connection with the Internet or its governance, threatens or its activities threaten the security or stability of the Internet or of the .pharmacy namespace, or you are likely to cause direct and material harm to others. Registry

Operator will notify you and us of the pending deletion. No refund will be issued for any registration fees, application or reapplication fees.

If you is compliant with applicable law and ICANN requirements, but your activities, or lack thereof, indicate that you are not compliant with the .pharmacy Registrant Eligibility Standards and the .pharmacy Authorized Usage Policy, Registry Operator will notify us and you of the pending domain name suspension, and the reason for the pending suspension. If you do not timely cure the non-compliance, Registry Operator will notify us and you that the domain name has been deleted and returned to general availability. An additional thirty-day Remediation Grace Period will not be given. No refund of the registration fee will be provided to you if Registry Operator deletes the domain.

All communications regarding pending domain deletions are performed in writing. No hearing, whether in-person or otherwise, is permitted. There will be no right to an appeal of the Registry Operator decision.